

BOOK EXCERPT

BOOK EXCERPT – <http://sayanythingtoanyone.com/excerpt/>

»» FEATURES AND BENEFITS:

Shari Harley and **HOW to Say ANYTHING to ANYONE: A GUIDE TO MAKING BUSINESS RELATIONSHIPS WORK** help people to:

- advance their career
- hire and retain the right employees
- lead people and organizations
- manage conflict in the workplace
- make difficult conversations easy
- get and keep the right customers

»» WHO SHOULD READ **HOW to Say ANYTHING to ANYONE:**

- professionals who want to get ahead
- managers who want to hire and retain the right employees
- business leaders
- business owners & entrepreneurs
- salespeople
- customer service representatives
- human resources professionals

FOR MORE INFORMATION,
INTERVIEWS, ARTICLES, AND TO
OBTAIN A REVIEW COPY:
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